



B.Com Honours

Semester III

Calicut University

TRAVEL FORMALITIES AND DOCUMENTATION

Course Code: COM3VN201 • Module 2 Notes

Module II: Travel Facilitation & Airport Services

Travel facilitation optimizes international passenger movement through streamlined visa processing, airport terminal operations, tourist assistance, and medical tourism support.

Unit 4: Introduction to Travel Facilitation – Role & Importance

Removing unnecessary administrative barriers to international travel while maintaining national security, promoting global tourism flows and economic exchanges.

Unit 5: Visa Facilitation Procedures

Services rendered by visa processing outsourcing agencies (e.g., VFS Global) including biometric enrollment, document verification, and consulate dossier submission.

Unit 6: Facilitation by Travel Agents, Tour Operators, & Tour Escorts

Assisting travelers with itinerary design, hotel vouchers, local transit transfers, language translation, and crisis emergency assistance during tours.

Unit 7: Airport Facilitation Procedures & Passenger Flow

Sequential airport terminal milestones: Terminal Gate Entry Security Check → Airline Check-in & Baggage Drop → Immigration Passport Stamping → Security Screening → Boarding Gate.

Unit 8: Tourist Information Centres & Tourist Police Functions

Tourist Information Centres: Providing official maps, brochures, and verified accommodation guides.
Tourist Police: Dedicated law enforcement units assisting international tourists against fraud, overcharging, and safety threats.

Unit 9: Medical Travel Value Facilitator (MVT) & NABH Accreditation

Specialized medical tourism agencies coordinating hospital admission, Medical Visas (MED Visa), and post-operative recovery care. Accreditation by NABH (National Accreditation Board for Hospitals & Healthcare Providers) ensures quality compliance.

Practical Airport Departure Facilitation Workflow: Trace sequential passenger processing milestones at an international airport terminal.

International Airport Departure Processing Flow:

Stage #	Airport Checkpoint	Required Documents / Operations
Stage 1	Terminal Entry Gate	Passport verification against valid e-ticket printout / mobile boarding pass
Stage 2	Airline Check-in Desk	Baggage weigh-in, checked bag tag generation, physical boarding pass issue
Stage 3	Immigration Counter	Passport departure stamp, biometric face scan, visa clearance check
Stage 4	CISF Security Screening	Cabin bag X-ray scan, metal detector body check, electronic device removal
Stage 5	Departure Boarding Gate	Final boarding pass barcode scan, passport identity check before aircraft entry

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